

User Guide: Clinical Consultation Service



Navigate to
ZoetisDx.com



If you are not already
registered for ZoetisDx.com,
click "Register your clinic
here" and complete the
registration



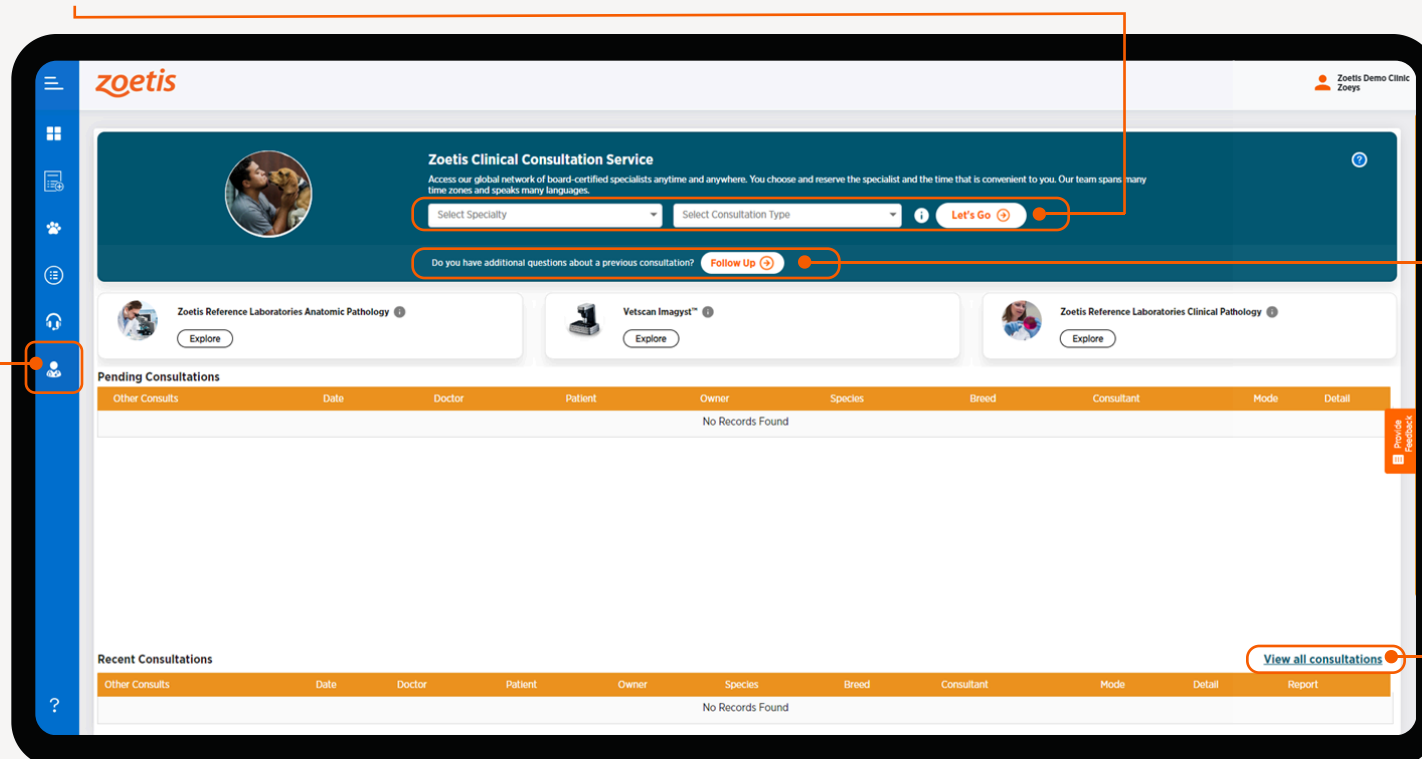
Once logged into
ZoetisDx.com, click on the
Consultation icon within the
blue navigation bar (see
image below)



Select Specialty and
Consultation Type, then click
"Let's Go" within the "Zoetis
Clinical Consultation Service"
section

Select your Specialty and Consultation Type, then click "Let's Go" to create your new consultation request

Click this
Consultation
icon to start
your new
request





If you have
additional
questions about
a previous
consultation,
please click
"Follow Up"

Click here to
view all of your
requested
consultations
and final reports

- ✓ For new consultation requests, choose either a scheduled Zoom appointment (audio or video) or an emailed response. A final report is provided for all cases.
- ✓ If you have additional questions about a previous case, please click "Follow Up" and you will be prompted to select a follow-up consultation.
- ✓ Once you have completed the guided prompts, you will receive a confirmation email. If you have chosen to have a scheduled appointment, your Zoom link will be included in this email.
- ✓ At the time of your scheduled appointment, click on the Zoom link (or alternatively call the dial-in number) in your confirmatory email to access your meeting with the consultant.
- ✓ If you have chosen an email response, the consultant's report will be emailed to you as soon as possible (typically within 24 hours Monday through Friday).

Additional Information

To ensure Zoetis diagnostic results are available in your ZoetisDx account, your Reference Laboratories account number and/or Fuse serial number must be included in your clinic's profile. Patient results will not be accessible to consultants if these accounts are not linked.

ZoetisDx has many features beyond the clinical consultation service. If you have additional questions about ZoetisDx, please refer to the FAQ link on the login screen or the Help icon  once logged in. For technical support, click the Support icon  to be directed to the appropriate support team.

Take a closer look: ZoetisDx.com

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