

How to Schedule a Consultation Quick Start Guide

You can access ZoetisDx at: zoetisdx.com



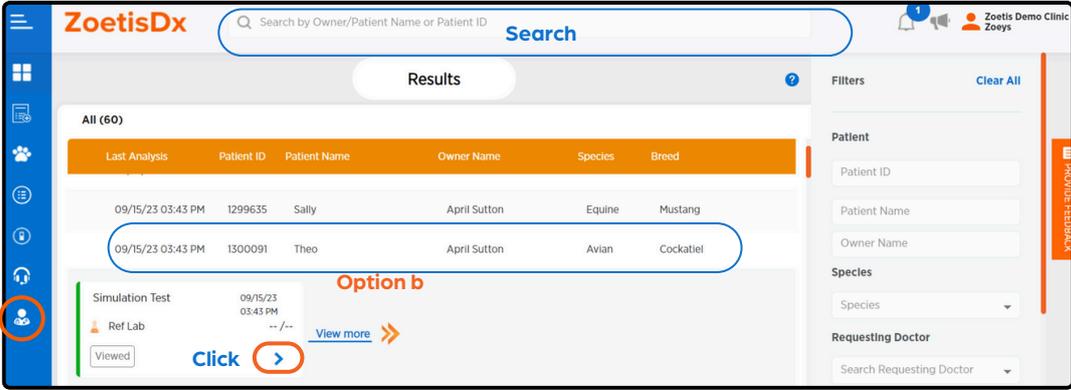
How to Schedule a Consultation

1. Navigate to zoetisdx.com
2. Once logged into zoetisdx.com, you have 2 ways to schedule a consultation:

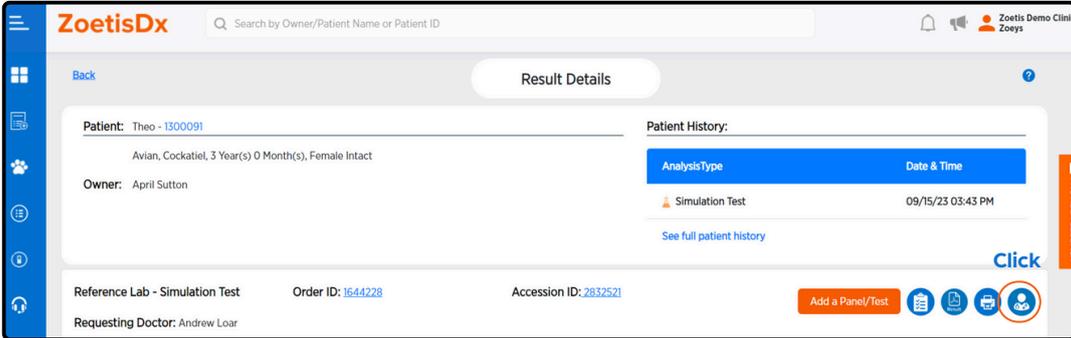
Option a: Click on the  **CONSULTATION REQUEST** icon in the bottom left corner of the screen.

Option b: Select the **TEST** in the latest tests performed or **SEARCH** for the patient in the search bar. Then click on the **BLUE ARROW** on the test requiring consultation. Then **CLICK** on the  **CONSULTATION REQUEST** icon on the right of the screen.

Option a

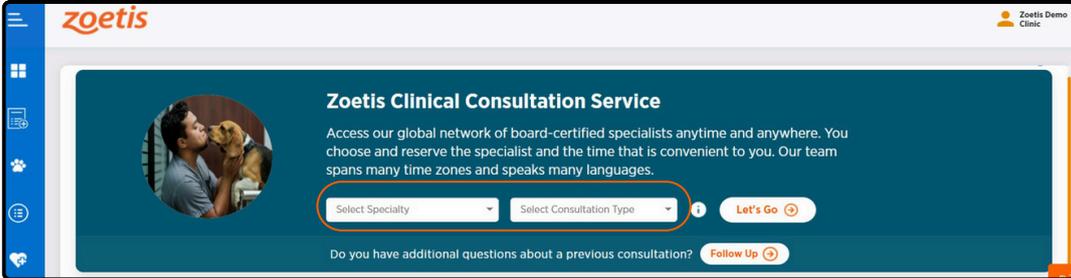


The screenshot shows the ZoetisDx interface with a search bar at the top. Below the search bar is a table of results. The second row is highlighted, showing a 'Simulation Test' for a patient named Theo. A red circle highlights the 'Click' button next to the test name. A red arrow points to the 'Click' button. The 'CONSULTATION REQUEST' icon in the bottom left navigation bar is also circled in red.



The screenshot shows the ZoetisDx interface with the 'Result Details' page. The 'CONSULTATION REQUEST' icon in the bottom right navigation bar is circled in red. The page displays patient information, a list of tests, and a 'Click' button.

3. Follow the guided drop-down list, **CHOOSE** your desired *Specialty* and your desired *Consultation* type with the consultant. You will be prompted to choose either a scheduled *Zoom appointment* (audio or video) or an *email* response. Then **CLICK** on the **LET'S GO** button.



The screenshot shows the Zoetis Clinical Consultation Service page. The 'Select Specialty' and 'Select Consultation Type' dropdown menus are circled in red. The 'Let's Go' button is also circled in red. The page includes a header, a description of the service, and a form to schedule a consultation.



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- FILL** in the missing information (some will be prepopulated by the patient's file). **WRITE** your *clinical questions*, *comment* with medical history or relevant information. You can also **ATTACH** documents (x-rays, blood tests, images, medical records, etc.). Once it's complete, **CLICK** on the **REQUEST A CONSULTATION** button to complete the request.

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< Email Consultation
Fill in the form below with the details of your case. The specialist will review this information and respond to you (using the email below) as soon as possible.

Fill in the missing information

Specialty* Internal Medicine (Small Animal) Preferred Language*
Doctor* Andrew Loar Doctor Email* Contact Phone*
Search Pet & Owner Details (Type in minimum of 3 characters to initiate automated search)
If you need to discuss more than one patient, we request that you create a separate consultation for each patient.
Search by patient name, patient id, owner name
Patient* Theo Patient ID 1300091 Owner Name* April Sutton
Species* Avian Breed* Cockerel Clinic Name* Zoetis Demo Clinic
Patient Sex* Female Intact Patient Age* 3 Year(s) 0 Month(s) I have had previous consultations about this patient

Clinical Question(s)*
Write
0/2000

Additional Comments **Comment**
Please provide as much information as possible to help us give you the best possible advice e.g. weight, clinical signs, relevant history
0/2000

Attach Relevant Documents (MOV, MP4, 3GP, DOC, PPT, XLSX, JPG, PNG, PDF) **Attach**
Max Size each file 250MB

Click
Request Email Consultation

- You will receive a *confirmation e-mail*. If you have chosen to have a scheduled appointment, your Zoom link will be included in this email.
 - At the time of your scheduled appointment, click on the **ZOOM LINK** (or alternatively call the dial in number) in your confirmatory email to access your meeting with the consultant.
 - If you have chosen an **EMAIL** response, the consultant's report will be emailed to you as soon as possible (typically within 24 hours Monday-Friday).



Additional Information

This service is offered complimentary for patients who have received a recent Vetscan test. To ensure Zoetis diagnostic results are linked to your ZoetisDx account and available to link to a consult request, make sure your FUSE serial number is in your clinic's profile. Patient results will not be accessible to consultants if these accounts are not linked.

ZoetisDx has many features beyond the clinical consultation service. If you have additional questions about ZoetisDx or need any assistance with getting registered, please reach out to your local technical support team on **0800 100 109**.